

ART 4.2.1.2.3 Conduct Postal Operations

Postal operations provide a network to process mail and provide postal services. Processing mail involves receiving, separating, sorting, dispatching, and redirecting ordinary and accountable mail; completing international mail exchange; handling casualty and enemy prisoner of war mail; and screening for contaminated or suspicious mail. Postal services involve selling stamps; cashing and selling money orders; providing registered (including classified up to secret), insured, and certified mail services; and processing postal claims and inquiries. (FM 1-0) (USAAGS)

| NO. | Scale | Measure |
|-----|---------|--|
| 01 | Yes/No | Military Mail Terminal was established and effective. |
| 02 | Yes/No | Adequate personnel and equipment was available to support postal operations. |
| 03 | Yes/No | Unit members can send and receive mail. |
| 04 | Yes/No | Postal operations established in a timely manner that enhances force morale. |
| 05 | Time | To process and distribute mail, after receipt. |
| 06 | Time | For mail to transit from CONUS to overseas addressee (on average). |
| 07 | Percent | Of required military mail terminals and post offices established within planned timelines. |
| 08 | Percent | Of routes that have alternative routing sites. |
| 09 | Percent | Of routes that have daily delivery. |
| 10 | Percent | Of processed mail undeliverable. |
| 11 | Number | Of tons of backlogged mail, by class per day. |

Supporting Collective Tasks:

| Task No. | Title | Proponent | Echelon |
|-----------|------------------------------------|------------------------------------|-----------|
| 12-1-1251 | Establish a Military Mail Terminal | 12 - Adjutant General (Collective) | Battalion |
| 12-1-1252 | Operate a Military Mail Terminal | 12 - Adjutant General (Collective) | Battalion |

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|-----------|---|------------------------------------|----------------------|
| 12-2-1253 | Provide Postal Services | 12 - Adjutant General (Collective) | Company |
| 12-6-0008 | Conduct Unit Mail Services | 12 - Adjutant General (Collective) | Brigade |
| 12-6-1254 | Manage Postal Services | 12 - Adjutant General (Collective) | Brigade |
| 12-6-1255 | Manage Military Mail Terminal | 12 - Adjutant General (Collective) | Brigade |
| 12-8-1256 | Monitor Postal Services | 12 - Adjutant General (Collective) | Corps |
| 12-8-1257 | Monitor Military Mail Terminal Activities | 12 - Adjutant General (Collective) | Corps |
| 12-9-1258 | Plan Theater Postal Support | 12 - Adjutant General (Collective) | Echelons Above Corps |
| 12-9-1259 | Maintain Theater Postal Services | 12 - Adjutant General (Collective) | Echelons Above Corps |