

ART 4.2.1.2 Provide Human Resources Services

Human resources (HR) services are functions which directly impact a Soldier's status, assignment, qualifications, financial status, career progression, and quality of life which allows the Army leadership to effectively manage the force. HR services include the functions of essential personnel services (EPS), Postal, and Casualty operations. HR services include essential personnel services, casualty operations, and postal operations. (FM 1-0) (USAAGS)

NO.	Scale	Measure
01	Yes/No	The unit's ability to accomplish its mission was enhanced because of the quality or quantity of personnel service support provided.
02	Time	To process an individual action.
03	Time	To coordinate or collect essential personnel services information.
04	Percent	Of total actions processed in specified time.
05	Percent	Of actions processed incorrectly.
06	Percent	Of actions returned for additional information.
07	Percent	Of HR services capabilities in place and operational after area of operations is assigned.
08	Percent	Of casualty and postal reports submitted in a specified time.

Supporting Collective Tasks:

Task No.	Title	Proponent	Echelon
12-6-0007	Perform Essential Personnel Services	12 - Adjutant General (Collective)	Brigade
63-7-2623	Provide Inspector General Support	63 - Multifunctional Logistics (Collective)	Division (TOE)
71-8-4210	Provide Human Resource Support (Brigade - Corps)	71 - Combined Arms (Collective)	Corps

